

Video Title: Introduction to your online learning environment

Hello and welcome to the University of Derby Online Learning. We hope you're excited about starting your studies with us, whether you've studied online before or the experience is new to you.

I'm here to tell you about your online learning environment known as the student portal and how you can easily navigate around it to get the most out of your time with us.

Everything you need to complete your course is in one place, your course materials, grades and student email account are all in the student portal along with various ways of communicating with your academics and other students on your course.

As soon as you've enrolled, you'll be able to login either through the website at www.derby.ac.uk/online or through the online app which you can download for free. Your username and password would have been sent to you by email when your enrolment was confirmed.

The types of learning materials you'll find in your student portal are written materials, web and document links, videos, audio files, presentations and diagrams. Your course will be split up into modules which are then split up into units making it easy to keep track of your learning.

We want to make sure you have support throughout your studies with us; your online learner advisor should be your main point of contact for any questions about your course. Each module will have an allocated academic and should you need any technical support our I.T. helpdesk are here to help.

Contact details of your online learner advisor, your academics and I.T. support are all within the student portal.

The community areas provide you with excellent opportunities to speak to your fellow course mates through discussion boards and forums. Our academics will also hold virtual seminars in the community areas which are the online version of everybody getting together in a classroom; these are always recorded if you're unable to logon at the time they're held.

You can also access the central university support services such as student wellbeing and the student union. All the information you need to understand the tailored support on offer is available here too.

If you want to find out more about the different areas and features of the student portal either take a look around for yourself or have a watch of the detailed video guide.

We hope you enjoy your studies at the University of Derby Online Learning.